

Accessibility at The Brighton Centre

Brighton is a city renowned for its diversity and prides itself on ensuring that everyone can [access](#) (in full) everything the city has to offer and The Brighton Centre is no different. Our team has received full Equality and Diversity Training and venue-wide disabled accessibility training.

We have spent time working hard to improve the facilities and service we offer to our clients to ensure every visitor at The Brighton Centre feels welcome.

As an Event Organiser you can expect the following access facilities at The Brighton Centre:

- Extra wide entrance doors which are operated by a push button.
- Disabled accessible toilets.
- Genderless **'toilets for everyone'**
- A quiet room offered as standard within our venue hire for anyone needing to escape the highly sensory experience of events.
- A Changing Places facility as standard for our guests with additional needs.
- Accessible lifts to all floors, with spoken messages indicating which floor the lift is on and whether the doors are opening or closing. Additionally, all lifts have grab bars for delegates with impaired mobility.
- Lift facilities to our stage for speakers
- Fully staffed information Desk with low level counter
- Digital Induction loop
- Assistance and service dogs are always welcome.
- Recognition of the Sunflower Lanyard scheme and our trained staff to support visitors wearing one.

Navigating the venue

The Brighton Centre offers full and exclusive venue hire as standard and is carefully designed as a purpose-built conference venue to allow easy navigation for all delegates. You and your delegates can expect light open spaces with wide corridors on main conference floors. In addition, lifts to all floors ensures our breakout rooms are fully accessible.

Included in your simple full venue hire rate we include our staffed information Desk and offer tannoy announcements to your delegates and/or visitors. In addition, our fully trained team of up to twelve stewards are also available to help navigate the building and offer a warm Brighton Centre welcome.

As a Conference Organiser we also encourage you to take advantage of our digital totem screens to help with signage around the venue. We have developed bespoke technology in the form of our Conference Organisers Dashboard which means you have full control of the screens in advance of your event to upload content to improve the delegate experience once in the venue.

Your dedicated venue Event Manager will also be on hand from contract stage to the day to discuss your access needs and to offer their full support to ensure all your delegates/visitors a welcoming and inclusive event in Brighton.

Lastly, we are committed to continually improving accessibility for the venue and always welcome feedback from our visitors, so please [contact us](#) if you would like to make any comments or suggestions.